NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS DISCRIMINATION IS AGAINST THE LAW

Urology Associates, P.C. and Anova Cancer Care comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Urology Associates, P.C. and Anova Cancer Care do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Urology Associates, P.C. and Anova Cancer Care:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact Sue Torkelson, Civil Rights Coordinator

If you believe Urology Associates, P.C. or Anova Cancer Care have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Sue Torkelson, Civil Rights Coordinator, 799 East Hampden Avenue, Suite 430, Englewood, CO 80113, 303-733-0662 (phone), 303-733-0106 (fax), s.torkelson@uradenver.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Sue Torkelson, Administrator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.